



JUNE CALENDAR

NO IN-PERSON MEETINGS DUE TO CORONAVIRUS RESTRICTION

- TUESDAY, JUNE 1ST, 12 PM-1 PM VIA ZOOM**
TELA PALMER AUD, CCC/A: What we do with what we hear: Hearing and processing sound and speech
- THURSDAY JUNE 3RD, 10 AM-11 AM VIA ZOOM**
Joe Kozelsky: Hearing Aids for Beginners
- MONDAY JUNE 7TH, 10 AM-11 AM VIA ZOOM**
Joe Kozelsky: Hearing Aids for Beginners
- TUESDAY JUNE 8TH, 10 AM-11 AM VIA ZOOM**
Joe Kozelsky: HOPE Session: ‘Hearing Other People’s Experiences’ (HOPE)
- TUESDAY, JUNE 8TH, 7 PM-8:30 PM VIA ZOOM**
Board of Directors Meeting
- THURSDAY JUNE 10TH, 10 AM-11 AM VIA ZOOM**
Joe Kozelsky: Hearing Aids for Beginners
- THURSDAY JUNE 17TH, 10 AM-11 AM VIA ZOOM**
HLAA-Rochester Technology Team: Virtual ALD Demo Center

Watch our Newsletters and Website for updates

June Programs

The Hearing Loss Association of America (HLAA) Rochester Chapter offers virtual programs monthly for anyone interested in hearing loss. All use the Zoom platform. Preregistration is required by visiting the HLAA website at:
<http://hearinglossrochester.org>

All presentations are free and in real time. Closed captioning is an option for all participants.

Programs for June are:



Tuesday, June 1. Noon: Tela Palmer AuD, CCC/A :
What we do with what we hear: Hearing and processing sound and speech

“Auditory processing” is the ability to interpret the sounds the listener has heard. In central auditory processing the brain must identify and analyze incoming sounds

(Continued on page 4)

PRESIDENT’S MESSAGE

by Art Maurer, President

Better Hearing = Better Living!



I’m surprised by all we’ve been able to accomplish in the last 12 months. In spite of the Pandemic it has been a year of opportunity. As we saw Covid 19 coming our Board of Directors shut down all spring 2020 activities and shortly thereafter made the decision to become totally virtual for the duration of the pandemic. Our working volunteers, over 70 in number, pitched in over last summer and by September our monthly programs were up and running on Zoom; by December we were comfortable having our Presentation, Demo Center and HOPE (Hearing Other People’s Experiences) being totally virtual.

To my surprise the creative juices began to kick in as our various committees came back in full swing and we developed plans to use the power of Zoom to reach out across Western-Central New York, to begin reaching into senior residences, and to present subject matter courses.

A healthcare Communications Guide was published for visits to physicians; an effort focused on needs of Veterans formed; and, a new Hearing Screening Kiosk has been tested. Currently a Hospital Accessibility Task Force to help cope with hearing loss when in the hospital is being formed. Internally we’re engaging a designer to develop our marketing image and materials. And just for fun we reorganized the approx. 50 functions that keep HLAA-Rochester running into four Divisions for improved efficiency and customer focus.

As we approach our new July 2021 - June 2022 year, work is continuing to expand on what we’ve started - using Zoom to reach out to as many people with hearing loss and their families and caregivers as we can. We’re also beginning to address folks we haven’t served before. For people who do not have

(Continued on page 2)

2021 Rochester Chapter Award

Presented by Dan Brooks

Each year the Board of Directors of the HLAA Rochester Chapter anonymously cast a vote to determine the person who went above and beyond in the previous year. Nineteen have previously been awarded. Often the award winner has done a great deal of volunteer work in the background that has gone unnoticed by most members. As a chapter, we do not want these wonderful people to go unnoticed. Issuing these plaques has been our way of letting them know that they are very much appreciated. It is difficult to pick just one person each year knowing how fortunate our chapter is with so many worthy people deserving this award.



This year's recipient is **Charles W. Johnstone!** Others may know him as "**Chas**" or "**Charlie**." On the award plaque there is a short passage that could not describe the reasoning of this award better. It states as follows, "*In grateful appreciation of your expertise and diligent, patient research which allows HLAA to offer educational access to state-of-the-art adaptive technology for those with hearing loss.*"

He has been instrumental in so many ways over the years playing a huge role in our chapter's success. He first appeared over 30 years ago back when this organization was called SHHH – Self Help for Hard of Hearing.

Back in 1988, Charlie along with Peter Reeb helped set up and monitored the 3rd ever HLAA Convention as far as technology goes right here in Rochester. Since then Charlie has been a valuable technical advisor for our chapter. He is currently the leader of the Demo Center, a member of the Technology Committee, a current board member of the Rochester Chapter and is seen hosting several ZOOM meetings each month. Charlie recently retired from NTID where he had worked for over 30 years.

Charlie is a husband to his wife Linda; father to two sons, Daniel & Brian, and a grandfather to three grandchildren. Charlie and his wife have recently purchased a travel trailer and are looking forward to enjoying the great outdoors with family and friends along the way. On behalf of all of us,

Congratulations & THANK YOU Charlie!!!



President's Message

(Continued from page 1)

hearing aids ... our new Hearing Screening Kiosk will be deployed; and our new *Hearing Aids for Beginners* course will be available.

We'll be reaching into Rochester's 10 library branches to introduce what HLAA-Rochester offers; and perhaps not-for-profit agencies to assist folks who can't afford hearing aids. Our Demo Center and HOPE sessions may prove to be of help. And, in all our programs we'll continue to search for content of value to our members and friends as we strive for *Better Hearing = Better Living*.

As it becomes feasible to again gather in-person – perhaps in the fall - we'll be getting back together but will simulcast all sessions on Zoom. We'll probably also continue to have many committee meetings on Zoom or some hybrid of in-person combined with Zoom.

So, *What's the catch?* The limiting factor to bring our plans to life is having enough people to handle all the activities necessary – to expedite the potential within our reach. We need help in all the areas we're addressing. If you're interested in participating in these new customer focused plans – exciting plans requiring care, creativity and sensitivity - please contact me or any member of our Board of Directors. You can select your specific area of interest and spend any amount of time comfortable to you. Be assured your efforts to help us reach our full potential will be worthwhile and sincerely appreciated.

Many, many thanks to all who work so hard to make us successful today: our Stellar Supporters, Committee Chairs, and members of the Board of Directors ... with special thanks to **Dan Brooks** who has volunteered to serve as Vice President for the coming year.

Let's hope for a healthy, happy and restful summer ... with fantastic weather.

Art Maurer amaurer40@frontier.com

Special Recognition Award

as presented by Suzanne Johnston

I think we can all agree that the buzzword ‘PIVOT’ has been an understatement for this past year, while our lives have been turned upside-down in the face of the COVID 19 virus. Mother nature has a way of ‘separating the chaff from the wheat’, so to say, and those who are able to adjust to new ways of living or doing business are most likely to survive the long term.

The ability of HLAA Rochester to continue to effectively serve its constituents has been similarly threatened. With COVID taking full hold, we scrambled to find ways to respond to our members’ needs. That meant that we had to do most everything very differently, and FAST. Not an easy task. And one that required a huge uphill effort to get everyone in-line and on-line so that we could deliver services to folks who could use them. That is not forgetting that many of our members are over the age of 60, and less likely than younger populations being comfortable working with new technology and computers.

Some organizations would throw up their hands and wait for COVID to pass. But folks at HLAA Rochester have not languished. They have ‘taken the bull by the horns’ and dug in deep, worked (and continue to work) countless hours and self-studied about new ways of doing business that would keep HLAA Rochester successful. And, they are still investing DAILY and even HOURLY time to keep us up and running.

Let me say that we have all worked a little harder and longer this year, which is notable in an all-volunteer organization. Goodness knows that our Board and members put in literally hundreds of hours each month to keep us up-and-running. However, in these especially virtual/high-tech times, it seems especially important that we offer special recognition at this time to our Tech Team, who has consisted of Dan Brooks, Lorin Gallistel, Chas Johnstone and Eric Matson over this past year.

These individuals have gone FAR above and beyond their volunteer efforts to keep us afloat, and doing it well, I might add. Some examples of the kind of dedication I am speaking of include engaging in dedicated learning about new technology we need to use, consulting with members about devices they can use in the context of ZOOM, masked faces

in public, 1:1 teaching with folks who need to learn new technology for access, going into homes to do troubleshooting of technology, developing new programs that benefit our members’ needs for new technology in the face of COVID. So much time and coordination has happened to accomplish all these tasks. These efforts have literally kept HLAA Rochester up-and-running this past year, and we could not have survived without them.

And so I would like to present Chas, Dan, Lorin and Eric with framed certificates as a small token of our deep appreciation for their ongoing and active commitment to our chapter. Thank you all for your continuing time, gifts and generosity, and thank you to your respective families that have ‘loaned’ you to us during this important time! Good job, well done!

Thank you, Thank you, Thank you!!

HLAA Rochester Announces Scholarships

Continuing a tradition begun in 1996, HLAA Rochester Chapter has awarded \$1000 scholarships to six area high school graduates with hearing loss to further their education.

Scholars for 2021 and their alma maters are: Joshua Beldue, Wheatland Chili HS; Nicolette Buzard, Kendall HS; Kristian DeLorme, Victor HS; Catherine Goodman, Marcus Whitman HS; Tyler Pittinano, Pittford Mendon HS. A sixth winner wishes to remain anonymous.

The scholarship committee canvassed 83 high schools in surrounding counties for qualified applicants.

The virtual ceremony marking the awards took place 7:00pm. Tuesday May 25.

Initiated with support from the J. Stuart and Phyllis MacDonald Fund and augmented with further donations, to date HLAA Rochester Chapter’s scholarship program has given \$127,500 to 143 scholars with hearing loss.

ASSISTIVE LISTENING DEVICE DEMO CENTER

Since we cannot open the VDC in person, please click our link off the chapter website to visit the demo center.

June Programs

(Continued from page 1)

and then attach meaning to them. A person can have normal hearing but auditory processing difficulties.

Tela Palmer is a clinical audiologist with Rochester Hearing & Speech Center. Her talk will cover auditory processing and its possible disorders. She will explain hearing sensitivity, the mechanism of the peripheral hearing system and recognizing a person's auditory processing disorder. If diagnosed through any of several tests, what remediation steps can be taken?

Auditory processing disorders can affect individuals at any life stage. At Rochester Hearing & Speech Center Dr. Palmer provides diagnostic testing to pediatric and adult patients to establish the presence of a central processing disorder. She is a provider at the Center's Early Intervention Program, serving children from birth to three years old with hearing issues.

She earned degrees at Arizona State University and East Carolina University.

Thursday, June 3, Monday, June 7; and Thursday, June 10, 10:00am: Joseph Kozelsky CCC/A. Hearing Aids for Beginners

Gearred to the new consumer, the June 3 and June 7 sessions cover "Important things to look for and look out for" when shopping for hearing aids. Session three on June 10 is devoted to "reasonable expectations" based on helpful or frustrating experiences of new and long time hearing aid users. Joseph Kozelsky MS, CCC/A, a retired audiologist and current hearing aid user, facilitates the class. Kozelsky feels that "there may be nothing harder to buy than hearing aids." He says that beginners can be apprehensive about buying hearing aids because of their high cost, often no brand recognitions, or concerns about whether amplification will work for them.

Thursday, June 8, 10:00 am: Joseph Kozelsky CCC/A. Hearing Other People's Experiences (HOPE) You are not alone as a person with hearing loss! Prospective, new, or experienced hearing aid users are invited to share their experiences, questions, and hearing loss journeys in an informal virtual round table discussion facilitated by Joe Kozelsky, a retired audiologist and hearing aid user.

Real hearing aid users discuss real problems and concerns.

Thursday June 17, 10:00 am: Virtual ALD Demo Center. HLAA Rochester Technology Team.

This is a continuing orientation to the on-line "Virtual Demo Center" web site. It is a review of selected assistive listening devices, captioning-capable and amplified telephones, signaling-alerting devices and smart phone APP's related to hearing enhancement and gives the opportunity for the presenters to answer questions from those joining the Zoom meeting.

June Birthdays

Happy Birthday to:

June 6	Fred Altrieth (Over 90)
June 8	Barb Gates
June 12	Lorin Gallistel

We have a limited number of birthdays listed in our records. Please let us know so we can include yours next time around.

Please let the editor know if you are in our elite group of over 90-year-olds.

Donations

Thank you to these members who included donations to the chapter in addition to their dues:

Margaret Cochran

In memory of Ginger Graham

Margaret Cochran

In memory of Morley Gwartzman

Jeanette Kantor

In memory of Gloria DeMeo

Sue Miller

In memory of Dr. Mark Ross

Sue Miller

General Donations

Target Corporation Employee Giving

Thank you to our major contributors:

Phyllis & J. Stuart MacDonald Estate

Dr. Ruth P. Oakley Estate

Mary Tuckley Estate

Elaine VanderBrook



Free RTS Bus Passes for Vets

In partnership with RTS, the Veterans Outreach Center (VOC) is proud to provide bus passes to veterans free of charge. The passes can be used on any RTS bus in Monroe County and are good for 3 years. To qualify for the free bus pass, a veteran must not have been dishonorably discharged; must provide a copy of his/her DD214 OR have a military/VA ID card AND submit an SF180 to retrieve a DD214; must provide a valid photo ID; and must complete VOC intake process.

The process to acquire a free bus pass is for the veteran to contact the VOC to schedule an appointment. This can be done by calling 585-546-1081 or completing the "I Need Services Form" located on the VOC web page. On the appointment date, the vet must visit the Veterans Outreach Center at 447 South Ave., Rochester to have their photo taken & be issued their bus pass."

Contact Gerry Loftus if you have any questions.

Automatic Speech Recognition (ASR) Comes to the Chrome Browser

by Bruce Nelson

Google recently announced the availability of Live Captions in the Chrome browser.

Maybe you are listening to a podcast or watching a non-captioned video. Live Captions will caption the voices in real time. This feature is only available in Chrome because of internal links to the Google-sphere.

To enable Live Captions in the Chrome browser., go to Settings > Advanced > Accessibility. Then enable "Live Caption." Chrome will quickly download the speech recognition files, and it's ready to go. You can also customize caption size and style for apps and sites that support this setting

Once activated, Live Captions should start transcribing automatically whenever the browser detects audio.

We Welcome All Donations

Please make your check payable to: HLAA-Rochester

HLAA is a 501c(3) organization.

Mail to: Doug & Nancy Meyer
5275 Rosebrugh Rd
Geneseo, NY 14454

Be sure to designate:

This donation is: In Memory of, or In Honor of, or Birthday congratulations, and who to send the acknowledgment to. Our sincere thanks for donating to our Chapter!

New Course ... Hearing Aids for Beginners

For anyone **thinking about getting hearing aids or for those who recently received hearing aids for the first time**, HLAA-Rochester will offer a short course of three sessions on Zoom.

Each will start at 10:00 AM. The sessions will consist of 45 minutes of information followed by an opportunity to ask questions.

June 3: Basic information about Hearing, Hearing Loss, and Hearing Aid technology, Important things to keep in mind when deciding about hearing aids

June 7: Significant differences between providers, Reasonable expectations for hearing aid use, A brief discussion of the Audiogram

June 10: Review of the anatomy of the outer, middle and inner ears, Limiting factors for successful hearing aid use, Examples of hearing losses which would be expected to do well and hearing losses which may have difficulty, Aspects of "Brain Hearing."

The content will not be commercialized in any way and will not recommend or endorse any products or providers. The purpose of HLAA is to serve as a resource for people with hearing loss of all levels and to provide information, educational opportunities, and personal support as needed. For more information go to

<https://www.hearinglossrochester.org/>

You can "Attend" Other Chapter's Meetings

HLAA Chapters and State Organizations have been transitioning their in-person meetings to virtual meetings online during the pandemic. You are welcome to visit online HLAA Chapter and State Organizations meetings from all across the country. They are listed in one central calendar from the HLAA Leaders List Groups.io calendar.

First, go to **hearingloss.org**. There is a new purple calendar option in the upper menu bar. After you click on it, a new window will open. Click on the purple FIND HLAA CHAPTER MEETINGS HERE button to access the HLAA Leaders Groups.io calendar.

Editors' Note:

As is the usual HLAA practice, we will suspend publication for July and August. "See you in September".

Bruce & Candi Nelson

HLAA New York State Association (NYSA) - Update.

By Dan Brooks, President, HLAA-NYSA



Hello everyone!

Some of you will receive this update sooner than others. Regardless of the season we are in when you read this, my hope is you are doing well and enjoying yourself to the fullest!

I have been spending most of my time with friends and family, always a joy for me. As more and more people are being vaccinated we are getting ever so slightly back to the “normal” we remember. Despite all the negative effects caused by COVID I am very grateful for the ability to meet virtually!

During the month of April, the HLAA Rochester Chapter hosted our programs via Zoom. In addition, we enjoyed a very special two part pilot series for people considering purchasing hearing aids for the first time, and those who recently purchased them. The series, “Hearing Aids for Beginners,” was presented by our longtime chapter member and retired audiologist, **Joseph Kozelsky**

The series explained what to look for when purchasing hearing aids, and what to expect from them during use. Joe discussed some issues that may come up with people new to hearing aids and what should be considered reasonable expectations. As the result of the feedback received, a three part series, one hour each, was repeated in May, and will be repeated in June. If you or someone you know, is considering purchasing hearing aids I highly recommend this series. If you interested in attending please visit the Rochester Chapter’s website to register: www.hearinglossrochester.org.

The HLAA New York State Association (NYSA) held its second Board of Directors meeting via Zoom on Saturday May 1st, 2021. All 19 of our board members were present along with a special guest from the Buffalo NY region, who is interested in starting a HLAA Group in Buffalo!

If you, or someone you know, is interested in joining a new HLAA Buffalo Group, please email us at: hlaa.newyorkstate@gmail.com and we will connect you with others who are also interested.

The Board Members also talked about our recent partnership with other Deaf and/or Hearing Loss organizations that are interested in pushing for the

creation of a much needed (overdue) State Commission for the Deaf and Hard of Hearing, in New York State. Currently there are three bills on the table for such commissioner but they either need to be thrown out or revised to better meet the needs of Deaf and Hard of Hearing people. With our newly formed coalition we are hopeful to propose a better suited bill for the NYS lawmakers to pass. The effort to create this bill, are being led by several hearing loss activists and our very own **Jerry Bergman**. Jerry Bergman is the Chairperson of the HLAA NYSA Advocacy & Legislative Committee. Again, if you are interested in learning more or want to be a part of this movement, please email us and we will get you in touch with the appropriate people.

Some more good news! The location and dates of the **2022 HLAA NYSA State Conference** has been set! The conference will be at the historic Queensbury Hotel in the quint town of Glens Falls, New York. The dates are as: Friday through Sunday, September 16th, 17th & 18th of 2022.

In the coming months the HLAA NYSA website will keep you posted of developments. Our New York State HLAA website has a new name:

www.hearinglossnys.org. Please visit it when you get a chance.

We truly value your support; it is greatly both needed and appreciated!

Also remember to join or renew your membership with HLAA. By being a member of HLAA and residing in New York State, you are automatically a member of our New York State Association: HLAA NYSA! You can join our National Organization by visiting **<http://www.hearingloss.org>**.

Have a wonderful summer and thanks again for your ongoing support!

Dan

Buy Hearing Aid Batteries from HLAA

Even with the pandemic, HLAA Rochester is still offering hearing aid batteries. You may purchase a pack of six for \$1.50, or an entire box (60 batteries) for \$15.00. Simply contact Suzanne Johnston at: suzannejohnston@aol.com (or call 585-586-4158) to arrange for pick-up at your convenience at her home at 44 Washington Rd. in Pittsford. Mail a check with the cost of your order to ATTN Nancy Meyer, HLAA Asst. Treasurer, 5275 Rosebrugh Lane, Geneseo, NY 14454 with notation RE: battery purchase.



Presented by



Hear better. Live better.

HLAA Virtual Convention 2021, June 24-26

Join us June 24-26 to learn the latest about hearing health, communication access and the technologies and strategies that help people with hearing loss live well. This three-day event includes a research symposium on Hearing Care for All, and robust workshops on advances in hearing aids, accessibility through mobile devices, hearing access in the workplace and more.

Registration is Now Open for HLAA Virtual Convention 2021!

Early-bird registration will be \$35 through June 15

Beginning June 16, registration will be \$45

REGISTER NOW! (<https://www.mylibrallounge.com/sites/hlaavc2021>)

Subscribe (<https://www.hearingloss.org/news-media/e-news/>) to the free, online *Hearing Life e-News* to stay up to date on all HLAA Convention news.

NEW THIS YEAR!

- An interactive Exhibit Hall where participants can view products and chat with informed representatives.
- Happy Hour Meet and Greet: where you will be entertained, inspired and have the chance to connect with other participants.

Session Schedule

Thursday, June 24

3 – 3:15 p.m.: Welcome Session
3:30 – 4:30 p.m.: Wireless Accessibility: Finding Mobile Devices and Features that Work for You
4:45 – 6 p.m.: Happy Hour Meet and Greet

Friday, June 25

3 – 4 p.m.: Hearing Aids: Over-the-counter (OTC), Direct-to-consumer (DTC) and Connectivity
4:15 – 5:30 p.m.: Exhibit Hall Open

Saturday, June 26

Noon – 1:30 p.m.: Research Symposium and Q&A
1:45 – 3 p.m.: Exhibit Hall Open
3:15 – 4:15 p.m.: Communication Access in Health Care
4:30 – 5:30 p.m.: The Promise of Next-Generation Bluetooth® LE Audio Connectivity



Call one of our two convenient locations today!

BRIGHTON
2210 Monroe Ave.
585.442.4180

GATES
785A Spencerport Rd.
585.247.4810



Become a Fan!

WWW.ONTARIOHEARING.COM

Hearing Solutions, to Fit Every Lifestyle

For 60 years we've been helping the hard of hearing benefit from advances in technology.

SERVICES:

- Hearing Test
- Hearing Aid Evaluations
- Hearing Aid Custom Programming
- Hearing Aid Repairs
- Custom Sound Plugs
- Evening and Saturday Hours
- Home Service Available

3 AUDIOLOGISTS:

- John J. McNamara, Au.D.
- Andrea M. Segmond, Au.D.
- Elizabeth Orlando, Au.D.

Sales Service Rentals

Specialists in Hearing Assistance Loop Systems



Call: (585) 272-9280
E-mail: info@theatresupply.com
2 Townline Circle
Rochester, NY 14623
Visit: www.theatresupply.com

Thank you for allowing us to serve you since 1973!

Performing... for the Arts!

Enjoy the sounds of life.



Hearing Loops Unlimited is changing the way hearing-impaired persons experience community programs & events!

Hearing Loops Unlimited provides large and small venue assistive listening systems with installation by experienced and trained personnel.

The "magic" of a loop is its simplicity; a hearing aid user simply turns on their t-coil and instantly hears clear sound directly from the audio source as if the source is inches away from their ear. Competing background noise or room echo is eliminated.

Contact us today to see how we can get you in the "loop!"

HEARING LOOPS UNLIMITED

585.727.0408 www.hearingloopsunlimited.com



Industry standards. And stand out.



Only CaptionCall meets industry TIA-4953 compliance standards, which means having the correct amplification for mild, moderate, or severe hearing loss. Calls with the right amplification, without noise or distortion are the standard at CaptionCall. And part of what makes us stand out.

Learn more about CaptionCall and order a phone today at www.CaptionCall.com or 1-877-557-2227

CLIFTON SPRINGS



A hearing aid is not a symbol of weakness. It's a tool of strength.

To Schedule An Appointment:
Call 1-800-827-0140
www.cliftonhearing.com
Canandaigua • Pittsford • Clifton Springs
Established 1979

diglo.

Largest Selection | Lowest Prices



Hearing Aids TV Headphones Vibrating Clocks Amplified Phones ..and more!

Shop now at diglo.com



Helping Rochester's Children, Adults & Families for 99 Years

Featured Services:

- Comprehensive Hearing Testing and Evaluations
- Hearing Aid Consultations and Fittings
- Hearing Aid Diagnostics and Repairs
- Auditory Processing Disorder Testing
- Industrial Hearing Conservation & Screenings
- Musician Hearing Conservation and Counseling
- Pediatric Audiology



NOT-FOR-PROFIT AGENCY

Rochester-Brighton | Greece | Webster



585.271.0680

www.rhsc.org
Communication for Life

Dalzells Hearing Centers

Our Audiologists' Expertise Makes Hearing Easier

Brighton
2561 LacDeVille
Suite 101
Rochester, NY 14618
(585) 461-9192

Greece
10 South Pointe Landing
Suite 150
Rochester, NY 14606
(585) 227-0808

Hearing Aid Repair (on all makes and models) • Ear Wax Removal
New Hearing Aid Sales • Hearing Aid Batteries • Wireless Hearing Devices

FREE CONSULTATION
and/or **FREE HEARING SCREENING**



Carolynne Pouliot, Au.D.
Doctor of Audiology

OFFICE & HOME VISITS Mobile audiology and hearing aid services.
NYS licensed, board certified and fully insured

2479 Browncroft Blvd • Rochester NY
585-348-9886

Hearingaidworks.com



Suzanne E. Johnston, MA, CCC/SLP
Licensed Speech/Language Pathologist

95 Allen's Creek Road
Bldg. 1, Suite 252
Rochester, NY 14618

Sejohnston1959@gmail.com
585.314.1807 (v/txt)

Moisture is the #1 cause of hearing aid performance problems.

Are your hearing aids continuing to deliver their **BEST PERFORMANCE?**

Dry & Store THE MOISTURE ALTERNATIVE.

You rely on your hearing instruments, and they represent a significant investment. Don't let moisture rob you of the peak performance you deserve.

Call 1-888-327-1299. HLAA Members save 10%. EAR TECHNOLOGY CORPORATION Helping people hear better, every day.

Are you happy with the care you are receiving now?

Looking for a caring, hearing healthcare provider?
Call Dr. Christine Stein at Professional Hearing Solutions... she provides quality care in a warm friendly environment.



Dr. Christine Stein
Au. D, FAAAA

PHS Professional Hearing Solutions *We Listen More... To Help You Hear Better!*

1331 East Victor Rd., Victor • 585.398.1210
513 W. Union St., Cannery Row Plaza, Newark • 315-573-7844
www.professionallhearingsolutions.com



Auditorium Theatre

Committed to providing an enjoyable theatre-going experience for all patrons.

OFFERING ASSISTIVE LISTENING DEVICES & OPEN CAPTIONING

WWW.RBTL.ORG



Providing non-biased information & guidance for older adults & caregivers.

Call us at 585-244-8400.

Proud to partner with the Rochester chapter of the Hearing Loss Association.

Experts in Hearing and Vestibular Care



Hearing & Balance CENTERS

Brighton | Brockport | Fairport | Greece | Irondequoit
585-266-4130 | HartHearing.com



Bringing A World of Theatre to Rochester
Bringing Rochester Theatre to the World



Offering Live Open Captioned Performances Since 2016



CenterStage Theatre
A program of the Louis S. Wolk Jewish Community Center
1200 Edgewood Ave, Rochester, NY 14618
(585) 461-2000 • www.jcccenterstage.org



Canandaigua
585.919.6712
Geneva
315.828.6990

fingerlakeshearing.com RUDIGY Certified™

Hearing aids covered by the **AGX Protection Plan**
Try an AGX Hearing system for **75 days, risk-free**

Free for 3 years:
Batteries • Warranty
Loss & damage insurance

Applicable toward an AGX5, 7, or 9 two-device hearing system.



Do You Have a Hearing Loss?

Captioned Telephone (CapTel®) service from New York Relay allows a person with a hearing loss to **LISTEN** and **READ** captions of everything during your phone conversations!



Phone: 877-805-5845 (toll free)

For more information: nyrelay.com/captel

To order a CapTel phone: nyrelay.com/getcaptel

New York Relay Service is funded by New York's Telecommunications Carriers. CapTel is a registered trademark of Ultratec, Inc.



UR Medicine Audiology

Evaluation-Treatment-Support

Comprehensive Hearing Care for Infants, Children and Adults
Hearing and Hearing Aid Evaluations
Hearing Aid Dispensing, Repairs, Batteries and Supplies

You Should Hear What You Are Missing

Come see one of our 17 Audiologists to learn more about your hearing

2365 S. Clinton Ave
Suite 200
Rochester, NY 14618

60 Greece Center Drive
Rochester, NY 14612

125 Lattimore Rd
Rochester, NY 14620
Pediatrics Only

585-758-5700

MEMBER OF THE UNIVERSITY OF THE SUNBELT GROUP



**Board of Directors
Officers and Members**

President Art Maurer
Vice President TBD
Immediate Past Pres. Suzanne Johnston
Recording Sec. Stuart Loewenstein
Corresponding Sec. Carol Loftus
Treasurer Tom Corteville
Asst. Treasurers Doug/Nancy Meyer

Henry J. Adler, Ph.D.
 Steven Barnett, M.D.
 Dan Brooks
 Mary Chizuk
 Margaret Cochran
 Lorin Gallistel, Ph.D.
 Jennifer Hurlburt
 Charles Johnstone
 Barbara Law
 Gerry Loftus
 Eric Matson
 Gaelen McCormick
 Sue Miller
 Bruce Nelson
 Al Suffredini
 Chris Suffredini

Honorary: Jeannette Kanter, Joe Kozelsky

**HLAA Membership
Information**

Hearing Loss Association (HLAA) Rochester Chapter, Inc., a tax exempt and volunteer group, is a chapter of a national, nonprofit, nonsectarian, educational organization devoted to the welfare and interests of those who cannot hear well.

We meet the first Tuesday of the month at noon, online via Zoom. See our website at <https://hearinglossrochester.org> to register.

While our primary focus is directed toward people with hearing loss, we welcome everyone to our chapter meetings whatever their hearing ability.

For more information, Call

585 266 7890

Professional Advisors
Mary Chizuk, Chair

2019 – 2021

Peter Fackler
 Carolynne Pouliot
 Hope Scheda
 Marianne Sernoffsky

2020 – 2022

Frank Liptak
 Brian McCoy
 Andrew Parkhurst
 Rebecca Sprague

Consultants

Medical - Paul Dutcher, M.D.
 Technical - Charles Johnstone
 Legal - James Vazzana, Esq.

^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^

Newsletter

*Newsletter deadline: first day of the month preceding the issue month.
 Bruce & Candi Nelson, Editors
 120 Cobblestone Dr., Rochester,
 NY 14623, 585-334-5513
 bruce.nelson@gmail.com*

MEMBERSHIP FORM – HLAA-ROCHESTER CHAPTER

July 1, 2020 – June 30, 2021

I want to join as a first-time member I want to renew

All members receive the award-winning Rochester chapter Newsletter!

Check preference for access: via US mail via Chapter website

Check membership type: Individual Family Corporate

Check contribution: (*please consider a charitable donation above Basic dues - an acknowledgement is sent for donations only.)

Basic/Individual Dues, \$10 Basic/Family Dues, \$20 Corporate* \$50

Friend* \$25, Partner* \$50, Supporting* \$100 Donation \$_____

Veteran COMPLEMENTARY (Free lifetime chapter membership for veterans with hearing loss). Branch of Service: _____

PLEASE PRINT

Name _____

Street _____

City/State/Zip _____

Phone _____

Email _____

I have a different mailing address for part of the year.
 Please attach an additional page with the address and dates you are gone.

Please make your check payable to: HLAA-Rochester. Send to:
 Mr/Mrs Doug Meyer, 5275 Rosebrugh Rd., Geneseo NY 14454

HEARING LOSS ASSOCIATION OF AMERICA

YES! I want to join or renew membership in national HLAA. Membership entitles me to the magazine, *Hearing Life*; a number of discounts; and knowing I'm supporting advocacy for people with hearing loss nationwide.

Join Renew

- Individual \$45 /Family \$55
- Professional \$80 Corporate \$500
- On-line only-individual \$35
- On-line only-student \$25

Name: _____

Street: _____

City/State/Zip: _____

Phone: (home) _____

(cell) _____

E-mail: _____

Send to: Hearing Loss Association of America
 Suite 320
 6116 Executive Blvd
 Rockville, MD 20852

Please do NOT send this renewal to the local Rochester chapter; mail directly to HLAA in Rockville, MD.



NONPROFIT ORG.
U.S. POSTAGE
PAID
ROCHESTER, NY
PERMIT # 1193

P.O. Box 1002
Fairport, NY 14450
Return Service Requested

Time sensitive

Please deliver by May 29, 2021



You're New, This is for You.

More than 48 million people in the US have a hearing loss, which can hinder daily communication. By age 65, one in three Americans has a hearing loss. This invisible condition affects the quality of life of the individuals with hearing loss as well as family, friends, co-workers and everyone with whom they interact. HLAA believes people with hearing loss can participate successfully in today's world.

Founded in 1979, the mission of HLAA is to open the world of communication to people with hearing loss through information, education, support and advocacy.

HLAA is the nation's foremost membership and advocacy organization for people with hearing loss. HLAA publishes a bimonthly magazine, *Hearing Life*, holds annual conventions, a Walk4Hearing, and more. Check out: <http://www.hearingloss.org>.

The Rochester Chapter, started in 1983, is a dynamic group of individuals working together as a team. To join, please see inside back page. HLAA has a support network of organizations—Rockville, MD; State organizations; and, local Chapters. Welcome!

Meetings are hearing accessible

During pandemic times, all chapter meetings are online via Zoom. See meeting information in this newsletter. Captioning within the Zoom application is available.

In non-pandemic times, we meet in St. Paul's Episcopal Church, East Ave. and Westminster Rd., across from the George Eastman Museum. Parking is available at the George Eastman Museum, if needed.

All meetings are audio looped and captioned. Interpreters are available on request.

Everyone, with or without a hearing loss, is welcome, on our on-line meetings or in person, when live meetings resume!