



Telephone: (585) 266-7890  
 Email: [info@hearinglossrochester.org](mailto:info@hearinglossrochester.org)  
 Website: <https://www.hearinglossrochester.org>



Volume 39, Number 8

April 2026

## Featured Presentation

**TUESDAY, APRIL 7**

**NOON - 1:00 PM AT ST PAUL'S PARISH HALL  
AND ON ZOOM:**

**Ira Rubenstein  
National HLA A Chairman  
"Building a Movement: HLA A  
and its Future**

Ira Rubenstein is currently the Chairman of the Board of Directors of national HLA A. He is a bi-lateral cochlear implant and participated in the Single-Sided-Deafness FDA trials at the University of North Carolina that led the way for approval of Cochlear Implants for Single Sided Deafness gaining FDA approval.



In his professional life, he is the Chief Digital and Marketing Officer for PBS. In that role, he focuses on continuing PBS' digital evolution through the development, implementation and scaling of world-class digital services and marketing content strategies. He also oversees the business intelligence group and leads comprehensive marketing programs to acquire, retain and engage audiences across platforms for the benefit of member stations.

While he is in Rochester to meet with the management of WXXI Public Media, he will be visiting the Rochester Chapter to learn more about the challenges of a chapter and how the national board can help local chapters succeed.

He will also talk about his focus per the national board's strategic plan which is all about marketing and building a movement. He believes the plan leads to more volunteers, more revenue and more awareness around hearing loss.

We are excited to welcome Ira Rubenstein to Rochester to see how one of the best chapters in HLA A operates.

## Additional April Meetings and Programs

**TUESDAY, APRIL 7**

**10:00 AM - 11:00 AM IN PERSON, ST PAUL'S VESTRY ROOM: HOPE Session: 'Hearing Other People's Experiences':** Art Maurer

Prospective, new, or experienced hearing aid users informally share their experiences, questions, and hearing loss journeys.

**11:00 AM - 11:30 AM AT ST PAUL'S PARISH HALL:** Conversation and light refreshments.

**11:30 AM - NOON AT ST PAUL'S PARISH HALL:** Chapter announcements and business meeting.

**TUESDAY, APRIL 14**

**7:00 PM - 8:30 PM ON ZOOM:** Board of Directors Meeting

**WEDNESDAY, APRIL 15**

**8:00 - 9:00 pm on Zoom: *Hear Together.*** Kristin Bergholtz CCC/SLP./Carly Alicea Au.D/ Ph.D . For parents and caregivers of Deaf/hard of hearing children. See page 2 for details.

**THURSDAY, APRIL 16**

**10:00 am - 2:00 pm: Assistive Device Demonstration Center:** Technology Team. In person. Lifespan, 1900 South Clinton Avenue. See Page 7 for details.

**7:00 - 8:00 pm on Zoom:** HLA A Rochester Book Club: Jennifer Lowden. See back cover for details.

**NEXT MONTH: MAY 5**

Program Meeting: Charles Perreaud, Commissioner of Jurors

Please check our Chapter Website [hearinglossrochester.org](http://hearinglossrochester.org) for any changes

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Thank you to our members who are bringing refreshments to our April meeting: **Judy Markowski, Nancy Shepard, Kathy Vigna, and Lorrie Zone**

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## Saratoga Springs: What better place to learn, enjoy and relish the fall foliage?

By Steve Wolfer, HLAANYS President

Thinking of coming to the “Hear Well – Live Well” HLAA New York State Conference in beautiful Saratoga Springs, NY on the weekend of October 2-4? Registration is now open and starts at just \$125 per person.



We have a fabulous program, including a Welcome Night address by HLAA Executive Director Barbara Kelley and a Keynote address by Rochester’s own Dr. Gerard Buckley, NTID President Emeritus. Other speakers include Rochester’s Dr. Meghan Fox, Katherine Bouton, Shari Eberts, David Owen, Dr. Tina Childress, and much more. There’ll be lots of fun entertainment, games and opportunities to socialize. Topping it all off is a Saturday night banquet and ice cream social, and optional Sunday tours of the National Museum of Horse Racing & Hall of Fame, Saratoga Automobile Museum, or a Gilded Age Mansion Tour.

What is there for me to do on my own in Saratoga Springs? There’s something here for every interest and taste – from relaxing spas, rejuvenating mineral springs, casino, fine dining options, quaint boutiques and craft stores, outdoor parks and activities, museums and art galleries, and the renowned Skidmore College. Transportation is easy to Saratoga Springs by train, bus, car, carpool or airplane (into nearby Albany airport), with free shuttle to & from the hotel from many local destinations.

Why travel across the country or the world to meet people with similar interests and to learn about the latest technologies, products and services for people with hearing loss?

Ready to reserve your spot and plan ahead for a wonderful weekend in Saratoga Springs? Then go to our special registration link to get your special “early bird” discount:

[https://www.zeffy.com/en-US/ticketing/hlaa-nys-2026-conference?impact\\_chain\\_source=stevewolfert98%40gmail.com](https://www.zeffy.com/en-US/ticketing/hlaa-nys-2026-conference?impact_chain_source=stevewolfert98%40gmail.com)

You may also go on the HLAA New York State Association website for more information or to register: [www.hearinglossnys.org](http://www.hearinglossnys.org)

I hope to see you in Saratoga Springs!

## Red Cross Offers Free Smoke Alarms

Given the increased risk of home fires in our region, the American Red Cross launched the Home Fire Campaign in 2014 to help protect households. Through this program, they provide **free smoke alarms and bed shakers** to anyone who needs them—no eligibility requirements. Although the campaign is national, Monroe County will host a major **Sound the Alarm** installation event on **Saturday, April 11**.

If you or someone you know needs smoke alarms, requests can be made at [soundthealarm.org/wny](http://soundthealarm.org/wny), by emailing [smokealarmsgrc@redcross.org](mailto:smokealarmsgrc@redcross.org), or by calling **585-241-4390**.

The Red Cross is also seeking volunteers to help install alarms on April 11 from **8:30 a.m.–2 p.m.** Training and materials are provided at **825 John Street, West Henrietta, NY 14586**. To volunteer, register at [soundthealarm.org/wny](http://soundthealarm.org/wny) and enter your ZIP code to access the Rochester event. Closed-toe shoes and weather-appropriate clothing are recommended.

## Hear Together: Parent & Caregiver Support Group

by Carly Alicea, Au.D., Ph.D.

*Hear Together* is a supportive community for parents and caregivers of children with hearing loss. Sponsored by HLAA, the group provides a welcoming space to connect with others who understand the unique joys, questions, and challenges that can come with raising a child who is hard of hearing or deaf.

Meetings offer opportunities to share experiences, exchange practical strategies, and learn from one another in a respectful, judgment-free environment. Topics often include navigating early intervention and school supports, communication choices, advocacy, technology, and supporting a child’s social-emotional well-being.

*Hear Together* recognizes that every family’s journey is different. Whether you are new to your child’s diagnosis or further along the path, this group emphasizes connection, encouragement, and the reassurance that you are not alone.

*Hear Together* aligns with HLAA’s mission to open the world of communication to people with hearing loss through support, education, and advocacy. New parents and caregivers are always welcome. The next meeting is on Wednesday, April 15<sup>th</sup>. For other meeting dates, access information, and how to participate, please see the national HLAA’s event calendar. For general questions about the group, you may contact [kristin@canalsidespeech.com](mailto:kristin@canalsidespeech.com).

## Introducing Professional Advisory Committee Member Jason Richards

Jason Richards joined the Army Reserve in 1988 as a Combat Engineer after completing basic and advanced training at Fort Leonard Wood, Missouri. Over his 30-year military career, he served in the 464<sup>th</sup> Engineer Battalion, 969<sup>th</sup> Maintenance Company, 479<sup>th</sup> Engineer Battalion, and the 75<sup>th</sup> Training Command.



He was mobilized three times after 9/11. His service included a deployment to Fort Hood as a platoon sergeant, a tour at Camp Stryker in Iraq supporting Operation Iraqi Freedom as a Battalion Operations NCO, and a final mobilization to Fort Dix as an Operations Sergeant Major training units preparing for deployment. He graduated from the U.S. Army Sergeants Major Academy in 2012 and retired in 2018 after more than a decade as a Sergeant Major. His awards include the Meritorious Service Medal (3), Army Commendation Medal (2), Army Achievement Medal (7), the Iraq Campaign Ribbon, and the Army Parachutist Badge.

Since 2013, Jason has continued his commitment to service as the Veterans Outreach Program Coordinator for the VA Finger Lakes Healthcare System. He helps Veterans enroll in VA health care and connects them with community partners for additional support.

Jason holds a Bachelor of Science degree from Excelsior University and is an active member of numerous Veterans organizations, including the American Legion, VFW, DAV, AmVets, the 40 & 8 Society, the 82nd Airborne Division Association, the Geriatric Pilots Association, and Rochester Area Mensa. A Webster resident for more than 20 years, he and his wife, Jennifer, enjoy a busy family life with their daughter, a senior at Sarah Lawrence College, and their son, a high school student with NBA aspirations.

He remains active in community and Veteran initiatives such as Music for Veterans Rochester, ROCVeterans.org, the Hearing Loss Association of America, and At Ease! Jason also enjoys collecting musical instruments and cookbooks, and he spends much of his free time exploring barbecue, ice cream making, and bread baking.

## Join Us in Louisville for the National HLAA Convention

As you look ahead to your travel plans for the year, don't forget that the **2026 National HLAA Convention** will be held at The Galt House Hotel in Louisville, KY, from **June 10–12**. Early bird registration is officially open!

To support our members, the HLAA Rochester Chapter Reimbursement Committee is offering up to a **\$1,000 partial reimbursement** to help “active and contributing” members cover expenses. To qualify, members should meet at least two of the following criteria over the past 12 months:

- Attended 5+ Chapter program meetings (in-person or via Zoom).
- Substantially contributed to at least one Chapter committee.
- Volunteered at or helped plan two or more events (e.g., Demo Center, Health Fair, Annual Dinner, Picnic, or Guest Speaker).
- Served on the Chapter Board of Directors.

Past attendees often describe the convention as a transformative experience, offering world-class workshops, an innovative demo hall, and the chance to build lifelong friendships. As one member put it: *“I walked away with a wealth of new information.”*

The registration rates are as follows:

Pre-Registration Rates **March 17 - May 18**:

Individual rate: \$475 Couple rate: \$815

On-Site Registration starting Wednesday, June 10:

Individual rate: \$525 Couple rate: \$905

The link to book hotel reservations will be included in each person's registration confirmation email.

**For more details:**

**National Convention Info:** [www.hearingloss.org](http://www.hearingloss.org)

**Rochester Chapter Reimbursement Policy & Forms:**  
[www.hearinglossrochester.org](http://www.hearinglossrochester.org)

## Open Captioned Movies Initiative

OCMoviesNYS, an initiative of the Hearing Loss Association of America – New York State Chapter (HLAA-NYS), is working to build support for New York State legislation to expand open caption movie showings in theaters across the state.



Open captions make movies more accessible for people who are Deaf, Hard of Hearing, neurodiverse, have auditory processing challenges, are ESL learners, or simply prefer captions.

If you'd like updates and ways to help support this effort, please join our mailing. Scan the QR or visit <http://eepur1.com/jqVMU6>

## My Story

By Anand Choudri

Hello, my name is Anand Choudri. My hearing loss journey began in 2016 when I had my first hearing test.

I had several more tests after that, but I was not convinced that I needed hearing aids—even though the audiograms showed the typical pattern of age-related hearing loss. In fact, one audiologist even told me that I could probably get by without hearing aids—for now.



Still, I noticed that I was sometimes asking people to repeat themselves, and I had a habit of turning up the television volume. Eventually, those small signs led me to schedule a hearing aid fitting. The audiologist reviewed my audiogram and suggested a particular brand and model of hearing aids. Most of the information I received came from the questions I asked; very little was volunteered by the provider. That visit did not go particularly well. I soon went back to my old habits—asking people to repeat themselves and turning up the TV volume, often without realizing it was too loud for my wife.

Another year passed, and I visited a different audiologist. That experience was somewhat better, but the high cost of hearing aids made me hesitate. Paying so much for what seemed like only a small improvement in my hearing was difficult to justify. I told myself I could simply watch TV in another room, and people could continue to tolerate my requests for repetition. Part of my resistance came from trying to reconcile the large disparity between out-of-pocket costs and what insurance actually covers.

A few months ago, however, I decided to try again with yet another audiologist. This time, I was prepared. I asked a number of questions even before scheduling the fitting. I eventually came away with a set of high-cost hearing aids that are supposed to be top quality—and that I am still learning to adjust to. The audiologist was very patient (I am not the easiest patient) and even allowed me to try different brands before making a decision.

As I mentioned, I asked a lot of questions. You may be wondering where I got all those questions. The answer is HLAA's HOPE sessions—Hearing Other People's Experiences. Those meetings became my informal education about hearing loss, hearing aids, and the many challenges that come with them.

In fact, I did not even know HLAA existed until one day while talking to my wife, with the TV set on in the background, I happened to see Art Maurer on the screen

talking about hearing loss. I said to my wife, "I know this man!" and listened more closely to what he was saying. That moment turned out to be my introduction to HLAA. I attended the very next HOPE session. Since then, I have learned something at every meeting. It is truly a pleasure to see so many people generously sharing their time, knowledge, and experiences to help others navigate their hearing journeys.

Art and I worked together in the telecommunications business for many years. Earlier in my career, I worked as a management advisor for a large accounting firm. Before retiring, I served as a professor at a business school and later as a finance officer for a medical institute in Arizona.

My wife and I live in Penfield. These days I spend my time on hobbies and playing with my two grandchildren. We have two daughters. One lives in Penfield and is a neurologist—who refuses to treat me. The other lives in Wisconsin and works as a data scientist. She tells me her job is to make sure that AI is honest and reliable.

I plan to continue attending the HOPE sessions and HLAA presentations so I can keep learning about hearing loss—and perhaps someday contribute in a small way to helping others through the association.

## Donations

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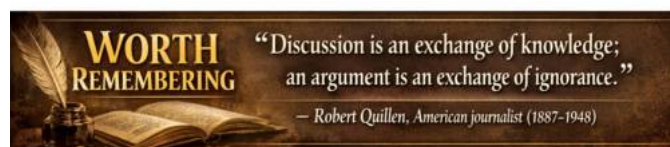
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## HLAA ROCHESTER ANNUAL DINNER

*By Mary Chizuk*

Please join us on May 19<sup>th</sup> for the Annual Dinner of the Rochester Chapter of HLAA. In addition to a delicious dinner, we will also be recognizing people who make a difference in our community by presenting awards, including the annual Chapter Award. Penfield Country Club is our new venue, featuring hearing accessibility and scrumptious food. You will enjoy being part of this fabulous evening.

Please sign up by Tuesday, May 12<sup>th</sup> on the form included here. We look forward to seeing you!

Penfield Country Club  
1784 Jackson Rd.  
Penfield, NY

Tuesday, May 19, 2026  
6:00 to 9:00 P.M.  
Spouses/guests welcome!

Menu choices:

- 1. Chicken French with Cheese Rossoto and Roasted Asparagus*
- 2. Pan Seared Salmon with Cheese Rossoto and Roasted Asparagus (Gluten Free and Vegan)*
- 3. Pasta Primavera (Vegan)*

Warm rolls and butter  
Plated House Green Salad with Dressings  
Coffee and Tea  
Cake

\$35.00 per person (includes tax & gratuities)

Questions?

Please email, or call, Mary Chizuk at  
[Mcchiz70@gmail.com](mailto:Mcchiz70@gmail.com)  
or phone, 315-310-0776 .

### HLAA ANNUAL DINNER – May 19, 2026

#### Reservation Form

Name: \_\_\_\_\_

Address \_\_\_\_\_

Phone and/or Email

Dinner choice \_\_\_\_\_

Guest: \_\_\_\_\_

Dinner choice \_\_\_\_\_

2nd Guest: \_\_\_\_\_

Dinner choice \_\_\_\_\_

**Dinner reservations are due Tuesday,  
May 12---FIRM DATE!**

**We cannot accept reservations after May 12<sup>th</sup>**

\_\_\_\_\_ Dinners @ \$35 each = \_\_\_\_\_  
(Please make check payable to HLAA-Rochester)

**Please return this form with check to**

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## ABOUT OVER THE COUNTER HEARING AIDS

Excerpted from Chapter 1 of “HEARING, HEARING LOSS AND HEARING AIDS; A Primer and Handbook for Consumers,” A book in progress, by Joe Kozelsky, Audiologist

At this point, it is difficult to provide solid advice about OTC hearing aids because there is no long-term data. Unfortunately, some of the early reports have not been encouraging. However, as technology evolves and OTC hearing aids continue to be a component of the marketplace, newer developments might present improved and better options for those individuals with mild to moderate hearing losses who would like to proceed **without the “assistance”** of a professional.

### Unassisted vs. Assisted Hearing Aid Fittings

The primary appeal of OTC hearing aids is lower cost due to the elimination of the provider. The assumption behind

“**unassisted**” OTC hearing aids is that “**assisted hearing aid fittings**” are not necessary for people with mild to moderate hearing losses. The validity of this

assumption will be proven in time, but the reality is that hearing loss often is far more complex than just making things louder. We will talk more about this in Chapters 10 through 14. Recall the wide range of hearing loss configurations and characteristics from chapter 5.

The early concept of the delivery model of over-the-counter (OTC) hearing aids was presented in reference to that of getting reading glasses at the drug store. But that may be the end of the comparison because hearing aids are so much more complex than a simple pair of reading glasses.

OTC hearing aids were promoted for mild to moderate hearing losses. To me this was always a confusing term, but I felt that if this meant mild hearing levels up to **but not including moderate** hearing loss this could be an easy and beneficial option for early hearing aid users. I have always felt that the range of moderate hearing levels is too broad for the general consumer to be able to manage effectively. In my opinion, this could be a “bridge too far” for many moderate hearing losses.

Usually, people put off getting hearing aids until their hearing losses are fairly advanced and users have reached the point of annoyance and frustration for themselves, their families and their other communication partners. Usually by this stage their hearing loss has progressed to the mid-to-high moderate range of hearing loss levels, and they might not be good candidates for OTC devices.

Think of OTC hearing aids as something to try in the initial stages of hearing loss rather than when the stages of annoyance and frustration have been reached.

Prospects of doing well without assistance are best by far for mild hearing losses. However, as said, most people with mild hearing losses can get by without hearing aids.

Also, keep in mind that the reports of user satisfaction range between 70% to 80%.

These rates of satisfaction were **for prescribed hearing aids provided by and assisted by trained**

professionals. Looked at another way – 20% to 30% of users were dissatisfied. And that was with professional help. What would likely be the outcome for **unassisted hearing aids** that are selected by the user and fit to the user by the user?

Naturally, one wonders then how well people will do with hearing aids that they select and fit to themselves by themselves. One well controlled study from the University of Indiana found that only 28% of the users who received unassisted “OTC hearing aids” were satisfied with them. All the hearing aids provided in the study were top-of-the-line models from a well-established top-of-the-line company.

The point of this is that if you begin your lifetime journey with OTC hearing aids **make sure you have an ‘easy out’ trial period** which is long enough to work out all the kinks and all or most of your money is returned should things not work out to your satisfaction.

### Some early OTC results

As of this writing there have not been many reports of overall satisfaction for OTC hearing aids. They are just too new. However, a 2025 article in Consumer Reports indicated that overall satisfaction levels for three makes of OTC non-prescription (**Unassisted**) hearing aids ranged from 59% for brand 1, through 56% for brand 2, and 37% for brand 3.

### The Future of OTC Hearing Aids

The future of OTC hearing aids remains to play out. However, there is a good chance that in the future OTC hearing aids may prove to be a significant addition to the options available for the consumer if users choose to adopt unassisted OTC hearing aids during the earlier stages of hearing loss.

If you have had your hearing evaluated, and if the results show that your hearing loss is of mild or early moderate degree, you should give OTC hearing aids a try if you have confidence that you will easily be able to get your money back if you are unsatisfied.

#### Tip!

OTC hearing aids are proprietary! You will not be able to go anywhere else for assistance.

#### Tip!

Keep in mind that up to 20 to 30 percent of users who received hearing aids with the assistance of a trained professional have been dissatisfied with their outcome. Hearing aid work can be difficult, even when assisted by a professional.

## Toiletries needed for Open Door Mission – bring to the April Program Meeting!

Many of us enjoy bringing gently used items to our meetings for Marlene Sutliff and Bill Marshall to distribute to Open Door Mission. We are so grateful for your generosity and for their dedication!

For our April 6<sup>th</sup> meeting, we are continuing to collect toiletries for the Open Door Mission to support their Spring outreach. Please bring items such as:

- Soap, shampoo, and conditioner
- Toothpaste and toothbrushes,
- Deodorant and hand sanitizer
- Combs and brushes

Marlene and Bill will be at the meeting to receive your donations. Thank you for helping HLAA Rochester support those in need!

HLAA does not endorse specific products or services but educates and advocates for a range of assistive technology options to help people with hearing loss.

## Assistive Device Demo Center

Our chapter proudly sponsors the Assistive Device Demo Center, offering members and the public a chance to explore the latest devices designed to ease hearing loss challenges. At our demo sessions, you'll find Signaling-alerting devices, Captioned tele-phones, and Personal assistive listening devices, with special focus on TV listening and noisy environments. Knowledgeable chapter members will be available to answer any questions.




Join us on the 3<sup>rd</sup> Thursday of each month, September through June! The next session is **Thursday, April 16<sup>th</sup>**, from 10:00 am to 2:00 pm at Lifespan, 1900 S. Clinton Ave. Sessions are free and open to everyone. We look forward to seeing you there!

## Birthdays

Happy Birthday in April to:

3 Peter Leas	17 Eileen Lumb
10 Sue Miller	27 Judy Markowski
10 Judy McMillan	27 Anna Pellegrino
14 Nancy Shepard	


## Captioned Entertainment Around Rochester


 **JCC Center Stage** - Tickets and information are available at [www.jcccenterstage.org](http://www.jcccenterstage.org) or (585) 461-2000. Please specify "Captioned Area". Tickets are \$35-40 with discounts for JCC members, full time students and seasonal subscribers. All captioned performances are on Sundays at 2 pm.


**The Little** - The Little Theatre provides options for people with hearing loss, including hearing amplification headphones in all theaters. The hearing amplification headphones can also be used for descriptive listening.

Theatres 1, 2, 4, and 5, are equipped with Hearing Loop Systems. Personal captioning devices are available for all theaters. Please inquire at the box office.

The Little offers open caption screenings when available. Open captions mean captions are visible to everyone, and cannot be turned off. Open caption screenings are currently shown on Thursdays, along with the first matinees on Sundays (please note some films do not have an open caption version). You can find Open Caption shows via [thelittle.org](http://thelittle.org) (listed in the showtimes on each film page), and on social media.

 **The REV** (Merry-go-Round) Theatre in Auburn has a state-of-the-art Assistive Listening System, which makes use of FM to transmit sound over radio frequency directly to the listener's ear. While the overall system is FM, they also have individual induction loops for each device. For information about the REV Theatre's productions, see <https://therevtheatre.com/>

 **GEVA Theatre Center** - Open Captioning for patrons with hearing loss is provided during the 1<sup>st</sup> Saturday matinee and both performances of the final Wednesday of each Wilson Stage Series production, and the first Saturday matinee of each Fielding Stage Series production. When booking your seats, mention your interest in open captioning in order to secure the most advantageous view of the display on the right of the stage.

 **RBTL Live Theater** - Open Captioning, made possible by HLAA, is offered during most 1 pm Sunday matinee subscription performances of the Broadway Season, and select other performances. A text display scrolls words in synchronization with the dialogue and lyrics of the show. Reserve seating in view of the captioning screen in advance or request open captioning for unlisted events, 585.222.5000 or [mail@rbtl.org](mailto:mail@rbtl.org).

**Roc Cinema** has a hearing loop and some Saturday matinee movies are open-captioned.

**OFC Creations Theatre** at Winton Place has an FM system and receivers with hearing loops for T-coils.

**Other Theaters** - Regal Theatres, Cinemark Theaters, AMC Theaters, and Movie 10 all indicate on their websites that they have closed captioning devices available by asking at the box office. The Strand Theater in Brockport, has individual displays on goosenecks available.



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- Andrea M. Segmond, Au.D.
- Elizabeth Orlando, Au.D.
- Adam Sheppard, Ph.D., Au.D.

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Information**

Hearing Loss Association (HLAA)  
 Rochester Chapter, Inc., a tax exempt  
 and volunteer group, is a chapter of a  
 national, nonprofit, nonsectarian,  
 educational organization devoted to  
 the welfare and interests of those who  
 cannot hear well.

We are currently meeting in person  
 and online via Zoom. See our website  
 at [hearinglossrochester.org](http://hearinglossrochester.org)  
 to register for the online access.

While our primary focus is directed  
 toward people with hearing loss, we  
 welcome everyone to our chapter  
 meetings whatever their hearing  
 ability.

For more information, call

**585 266 7890**  
 or see  
[hearinglossrochester.org](http://hearinglossrochester.org)

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**Newsletter**  
 Newsletter deadline: first day of the  
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Bruce & Candi Nelson, Editors  
 120 Cobblestone Dr.  
 Rochester, NY 14623  
 585-334-5513  
[editor@hearinglossrochester.org](mailto:editor@hearinglossrochester.org)

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Membership year: July 1 - June 30

All members receive the Rochester Chapter Newsletter!

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# HEARING LOSS BOOK CLUB


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Join us for a captioned Zoom discussion of the book:

## Give Me a Sign by Anna Sortino


**THURSDAY MAY 21** **7:00PM-8:00 PM**

- Moderated by Jennifer Lowden, Director of the Chili Public Library and member of HLAA.
- Email [libraryladyjenn@gmail.com](mailto:libraryladyjenn@gmail.com) if interested in attending. A zoom link will be sent out a few days before the discussion.
- This book is available for purchase from Amazon in hardcover, paperback, Kindle or Audible download and to borrow from local public libraries.



### Our Meetings are Hearing Accessible

We meet in St. Paul's Episcopal Church, East Ave. and Westminster Rd., across from the George Eastman Museum. Parking is available at the George Eastman Museum, if needed.



All meetings are audio looped and captioned. Our chapter meetings will also be streamed on Zoom, with captioning. See our website at [hearinglossrochester.org](http://hearinglossrochester.org) to sign up for access to all future meetings. Please register at least 24 hours before the first meeting you wish to attend, so that you will receive the link by email.

*Everyone, with or without a hearing loss, is welcome to join our meetings online or in person.*